

# Supplier Standards



At Walmart Canada, we pride ourselves on a culture deeply rooted in our values:

- **Respect the Individual**
- **Act with Integrity**
- **Serve our Customers**
- **Strive for Excellence**

We expect the same dedication from our suppliers. We aim to provide more than just products to our customers; we strive to offer an exceptional, value-driven shopping experience. As a Walmart supplier, you'll play a critical role in delivering this promise.

Included below are resources that define Walmart's standards, expectations, and guidelines for suppliers, as well as a list of documentation required in order to do business with Walmart Canada.

## Walmart's Supplier Code of Conduct

Walmart's Supplier Code of Conduct is a fundamental part of our commitment to ethical business practices and legal compliance. This code outlines the minimum standards we expect our suppliers to uphold in areas such as labour rights, environmental stewardship, and product safety. It serves as a guiding principle to ensure that our suppliers' operations align with our company's values and ethical standards. By adhering to the code, suppliers contribute to a more sustainable and ethical supply chain, fostering trust with consumers and stakeholders. Therefore, it plays a critical role in maintaining Walmart's reputation for integrity and responsible sourcing. Review our standards [here](#).

## Responsible Sourcing Audit and Assessment Expectations and Guidance

Walmart's expectation of compliance with our Standards for Suppliers extends throughout the supply chain. We use third-party social, safety, and environmental compliance audits to help us evaluate our suppliers' overall compliance to manage risk in the supply chain. These audits seek to monitor whether, among other things, workers are properly paid for the work they do, labour is voluntary, workers are not being exploited, facilities comply with employment age laws and standards, working hours are not excessive and are consistent with local laws and standards, and facilities meet health and safety laws and regulations. Walmart reviews third party facility audit reports suppliers submit and assigns each facility a colour rating based on the third-party program's evaluation of the facility and Walmart's own review of the reports. Read more [here](#).

## Required Documentation

Included below is a list of documentation and information required for working with Walmart.

### Tax Identification Information

Canada GST/HST number must be provided and must match what is on record with the Canada Revenue Agency. If you are in or do business within the Province of Quebec, you will be required to provide a QST (Quebec Sales Tax) number. This number must match the Quebec Province records

### Dun & Bradstreet Registration

Dun & Bradstreet is a global business analytics company that provides commercial data, analytics, and insights for businesses.

The company assigns a unique nine-digit identifier to each business, known as a Dun & Bradstreet D-U-N-S Number.

### **As a supplier, having a D-U-N-S Number can provide several benefits:**

- 1. Credibility** - Having a D-U-N-S Number can enhance your credibility in the marketplace. This number is often seen as a sign that your business has a stable existence and recognized identity.
- 2. Business Credit Profile** - Dun & Bradstreet maintains a credit file for each D-U-N-S Number. This file can help suppliers build a strong business credit profile, which can be beneficial for obtaining loans or negotiating better payment terms.
- 3. Contracting Opportunities** - Many government and commercial entities require a D-U-N-S Number as part of their procurement process. Therefore, having this number can open up new business opportunities.

A D-U-N-S Number can be obtained for free from the Dun & Bradstreet website. Registering your business can take up to 30 business days. <http://www.dnb.com/duns-number.html>

### **GTIN/UPC Membership Number**

A Global Trade Item Number (GTIN) is a unique and internationally recognized identifier for a product. When a GTIN is used in a barcode, it's often referred to as a Universal Product Code (UPC). GTINs/UPCs provide a standardized and unique way to identify individual products. This can make inventory management and product tracking easier. Using GTINs/UPCs can increase efficiencies and reduce the likelihood of human error in product identification.

To obtain a GTIN/UPC you must be a member of GS1, the organization that issues these numbers. You can apply for a membership on the GS1 website. Membership fees vary.

### **Banking Information**

Suppliers doing business with Walmart Canada are paid via Electronic Funds Transfer (EFT). A Canadian bank account is required, and the following information must be provided:

- Three-digit transit code
- Five-digit transit routing number
- Account number
- Account name

### **Factoring relationship with a financial entity**

If your company is being financed by a third-party financial partner or has a factoring relationship with a financial entity, you must provide a letter from both your company and the factoring company

### **Insurance**

As a retail supplier, you are expected to carry specific types of insurance to protect your business from various risks, such as property damage, product liability, and worker's compensation. The aim of these requirements is to ensure a stable supply chain and safeguard all parties involved against unexpected liabilities. It's essential to consult with an insurance professional to fully understand these requirements and ensure your business is adequately covered. View Walmart Canada's insurance requirements for goods for resale suppliers [here](#).

Walmart Canada uses EBIX for insurance documents/validations: <https://www.ebixcerts.com/EBIXCOI/Login.aspx>